Australia's leading steel supply and processing specialist, Bendworx operates out of Brisbane, Australia. We supply expert steel forming, Brake Pressing, Plate Rolling, Section Rolling, and Guillotining services, in addition to Steel Pipe & Casing manufacturing to light and heavy industries both country-wide and internationally.

Incorporated in 2005 as Awon Steel trading out of Logan Village, Australia, we quickly established a reputation for quality and dependability, and in 2007 moved to a larger facility in Carole Park. Evolving into the now well-known brand 'Bendworx' in 2007 and by now a trusted integral partner to multiple major clients, the company climbed from strength to strength, and in 2010 moved to our present 6000m² facility at Viking Drive.

In the face of a turbulent market, Bendworx continued to consolidate its position as the market leader. In 2015 we merged with long-respected industry competitor BJR Steelpro, bringing two vastly experienced teams and machine fleets together under one roof.

Today, with reliable supply chain partners, an experienced and dedicated team, and a modern machine fleet, Bendworx continues to provide service and capability unmatched anywhere in Australia – to all industries, big and small.

As a responsible business entity, we have an obligation to ensure we provide our clients with a product and or service that meets the relevant specification, on time and within budget. Our aim is to deliver quality services to our clients. To do this Bendworx will endeavour to continually improve the quality of our services, staff, processes and management system. Top management are committed to demonstrating leadership with respect to the management system and taking accountability for the effectiveness of the system.

We believe that every service is unique, and we will strive to exceed our customers need at every opportunity. This policy integrates our values and beliefs on quality management, as we endeavour to:

- ensure our Management System complies with the requirements of ISO 9001:2015 Quality Management Standard.
- aligning our processes with industry best practice and significant learnings from our continual improvement process
- exceed our client's requirements, industry regulators and staff, and provide these services in a professional and ethically responsible manner.
- provide exceptional service and reliability
- provide appropriate training to our personal and ensure they work in professional manner.
- comply with all relevant statutory duties, codes, standards and contractual requirements
- ensure that workers at all levels of the organisation maintain a focus on quality
- monitor our outputs to ensure these meet the endorsed quality process

To achieve our objectives and satisfy the expectations of clients, we are committed to implementing, maintaining and improving our Management System. In addition to this this Management will ensure the integration of the management system into business processes and promote a risk-based approach.

It is important to note that quality management is a shared accountability as well as an individual responsibility, for all persons impacted by our operations. At Bendworx, we seek the co-operation of all our stakeholders to achieve our quality objectives. We emphasise the requirement to comply with the company's best practices at all times so that our customers' needs are always exceeded. Bendworx will

always encourage suggestions to improve our quality objectives and work towards creating a safe working environment.

This policy is regularly communicated to all employees and interested parties and is available to any interested party upon request.

Approved for use by:

Adam House
Managing Director

1st January 2026